



Audubon TEXAS

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February 12, 2004

Mr. Stuart Gentling
4801 Harley Avenue
Fort Worth, TX 76107

Dear Stuart,

Thank you for agreeing to be Audubon's speaker for the Speaker Series in San Antonio and Fort Worth. We are very excited and appreciative of your support, and believe our members will absolutely enjoy your presentation.

Based on your meeting with Martha and our conservation, I have listed the details below for the San Antonio event. Specific flight information is attached, but the basic information follows:

Arrival: Thursday, March 25, 2004; 12:35pm; Southwest Airlines #2798
Departure: Friday, March 26, 2004; 10:20am; Southwest Airlines #154

Hotel reservations have been made at the Emily Morgan hotel (conf # 112534A). On Thursday, I will pick you up at the airport, take you to the hotel for check-in and also drive you to the Museum. As discussed, on Friday morning you will take a cab to the airport - just fax us your receipt and Audubon will reimburse you.

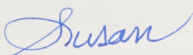
Details of the event are as follows:

Title: "John James Audubon: Genius or Charlatan?
An examination of his work and his relationship to Alexander
Wilson and early 19th Century Natural History Illustration"
Date: Thursday, March 25, 2004
Time: 6:00pm - 6:30pm - Social
6:30pm - 7:30pm - Program
Attendance: 75-100
Audio/Visual: (2) slide projectors
(1) microphone
(1) podium
(1) screen

If possible, please send me your bio by March 15, so we may prepare an introduction for you. Also, let us know of additional friends you would like invited to the event. At this point, we will mail invitations to Tim & Karen Hixon; Cina & Mark Forgason and Alice Carrington. The address I located for Ms. Carrington is Carrington Gallery Ltd; 7979 Broadway St. #201; San Antonio; 78209. If this incorrect, please let me know.

I think this covers the details. I am looking forward to meeting you and will be in touch as we get closer to the event. If you need to reach me in the meantime, please call 512-306-0225 ext. 18 or 512-913-9569 (cell). Fax number is 512-306-0235. Again, thank you for supporting Audubon and helping to make our Speakers Series a success.

Warm regards,



Susan Houston
Regional Director Stewardship

Encl: SW Flight Confirmation (3 pages)

SW Airlines

depart Jfk. 279P M Thurs. 11:35 AM

return Jfk. 154 M at 10 20 AM departure from San E.

Important:

***** CHECKIN REQUIREMENTS *****

Southwest Airlines Ticketless Travel is nontransferrable. Positive identification is required at time of checkin. You must check in and obtain a boarding pass at a Southwest Airlines Ticket Counter, RAPID CHECK-IN Kiosk, Skycap Podium (where available), or at the Departure Gate. Customer not checking luggage who prefer to obtain a boarding pass at the Departure Gate must present a Security Document to pass through Security Checkpoint.

Customer Checkin Requirement - Passengers who do not obtain a boarding pass and present themselves in the Departure Gate area at least ten minutes prior to scheduled departure time may have their reserved space cancelled and will not be eligible for denied boarding compensation.

***** SECURITY CHECKPOINT REQUIREMENTS *****

To proceed through security checkpoint, you will need your government-issued photo ID and either a Boarding Pass or Security Document. Boarding Passes are available at the Skycap Podium, Ticket Counter, or RAPID CHECK-IN kiosk.

Customers checking luggage will be issued a Boarding Pass at the time luggage is checked.

Customers not checking luggage may Retrieve/Print their Security Document beginning 6:00 AM one day prior to their flight. To Retrieve/Print your Security Document and for Important Information needed prior to traveling, visit the Travel Center at http://www.southwest.com/travel_center

***** INFLIGHT SERVICE *****

Snack Service: If your total flight itinerary includes a series of flights that each are less than two hours in duration, you will be served peanuts/pretzels on each flight segment. If your itinerary includes any nonstop flight longer than two(2) hours, you will be served a packaged snack on that flight segment. Southwest Airlines does not serve sandwiches or meals, however, you may bring something to eat on board.

***** SPECIAL OFFERS *****

Southwest Customers departing Dallas Love Field should be aware 2/3 of Parking Lot A is temporarily closed due to renovations, which could cause a delay in your travel. Please be advised Parking Lot B may provide the most efficient parking option until renovations are complete in April. The lot should be completely reopened by July 2004.

***** REFUND INFORMATION *****

For Southwest Airlines Refund Information please visit http://www.southwest.com/travel_center/refund_information.html

***** CONDITIONS OF CONTRACT *****

Southwest Airlines Co. - Notice of Incorporated Terms - Air transportation by Southwest Airlines is subject to Southwest Airlines' Passenger Contract of Carriage, the terms of which are incorporated by reference. Incorporated terms include but are not limited to:

(1) Limits on liability for loss, damage to, or delayed

delivery of passenger baggage, including fragile, perishable, and certain other irreplaceable and/or high-value goods or contents, as specified in Article 75 of the Contract of Carriage. Baggage liability for covered items (except disability assistive devices) is limited to \$2,500 per fare-paying Customer unless excess valuation coverage is purchased.

(2) Claims restrictions, including timeperiods in which Customers must file a claim or bring an action against Southwest.

(3) Our rights to change terms of the Contract.

(4) Rules on reservations, checkin times, refusal to carry, and smoking.

(5) Our rights and limits of liability for delay or failure to perform service, including schedule changes, substitution of alternate air carriers or aircraft, and rerouting.

(6) Overbooking: If we deny you boarding due to an oversale and you have obtained your boarding pass and presented yourself in the Departure Gate area at least ten minutes before scheduled departure, with few exceptions, we compensate you.

You may inspect Southwest's Contract of Carriage and Customer Service Commitment at any Southwest Ticket Counter or online at southwest.com, or obtain a copy by sending a request to:

Southwest Airlines
V.P. Customer Relations
PO Box 36647
Dallas, TX 75235-1647.

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Read about Southwest Airlines' privacy policy at
www.southwest.com/traveler_info/privacy_policy.html .

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