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A WORLD WIDE COMPANY

4500 W VICKERY BLVD
FORT WORTH TX 76107-6296

DATE DUE

02/22/01

AMOUNT DUE

86.46

TEMP-RETURN SERVICE REQUESTED

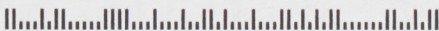
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PLEASE RETURN THIS TOP PORTION ONLY, WITH REMITTANCE TO ... Thank You!

PLEASE INDICATE
AMOUNT ENCLOSED

2350 AV 1 B 12 A 14585 **5DGT

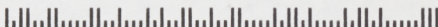
000-02-01-B-C



STUART W GENTLING
4801 HARLEY AVE
FORT WORTH TX
76107-3715



135 S. LASALLE DEPT 8629
CHICAGO, IL 60674-8629



05046 213976 01 3 4 008646 01



ACCOUNT NUMBER

05046-213976-01-3

BILLED FROM

2/10/01

BILLED TO

3/09/01

DATE DUE

02/22/01

INCLUDES PAYMENTS
RECEIVED BY

2/03/01

FOR- 4801 HARLEY AVE

1/07	BEGINNING BAL	203.25
1/08	PROCESSING FEE	5.00
1/17	PAYMENT-THANK YOU	208.25-
1/23- 2/22	DIGITAL MVP	61.67

YOUR NEW DIGITAL MVP
PACKAGE INCLUDES ALL CHANNELS
OF HBO, SHOWTIME, CINEMAX AND
TMC. PLUS NEW DIGITAL CHOICE
CHANNELS, DIGITAL MUSIC
CHANNELS, ONE DIGITAL
RECEIVER, REMOTE, INTERACTIVE
PROGRAM GUIDE, SAFETY GUARD
AND BASIC/EXPANDED CHANNELS.

1/22	CBL CONNECT MAG	.00
1/23- 2/22	SALES TAX	5.35
1/23- 2/22	FRANCHISE FEE	3.55
1/23- 2/22	FCC FEE	.03
2/10- 3/09	DIGITAL MVP A/O	13.90
2/10- 3/09	SALES TAX	1.21
2/10- 3/09	FRANCHISE FEE	.75

2/07 BALANCE MONTH END 86.46

FEB 10 THRU MAR 09, 2001

FOR PAYMENTS RECEIVED AFTER THE DUE
DATE PRINTED ABOVE A \$ 5.00 PROCESSING
FEE FOR LATE PAYMENT MAY BE CHARGED.

PLEASE ADDRESS ALL WRITTEN
CORRESPONDENCE EXCLUDING PAYMENTS TO:
CHARTER COMMUNICATIONS
4800 BLUE MOUND ROAD
FT. WORTH, TX 76106-1911
TO INSURE PROMPT RESPONSE. THANK YOU
FOR YOUR BUSINESS.

CHARTER IN DEMAND PAY-PER-VIEW. THE BIGGEST MOVIES FOR THE FIRST TIME ON
TELEVISION! NO LINES. NO RETURN TRIPS. NEVER OUT OF STOCK. FEBRUARY IN
DEMAND: AUTUMN IN NEW YORK, THE CELL, GONE IN 60 SECONDS, HOLLOW
MAN, ME, MYSELF AND IRENE, ROAD TRIP, SCARY MOVIE, WONDER BOYS. SEE
ON-SCREEN INTERACTIVE PROGRAM GUIDE FOR DETAILS.

ANY QUESTIONS? FOR BILLING OR SERVICE INQUIRIES, PLEASE CALL: 817-509-2225

Franchise Authorities:

University Park TX0545, 3800 University Blvd, 75205 (214) 363-1644; Highland Park TX0546, 4700 Drexel Dr, 75205 (214) 521-4161; Duncanville TX0548, 203 E. Wheatland, 75116 (972) 780-5017; Mansfield TX0550, 1305 E. Broad St, 76063 (817) 473-9371; Midlothian TX0551 235 N. Eighth, 76065 (972) 775-3481; Hurst TX0555, 901 Precinct Line Rd, 76053 (817) 788-7362; Haltom City TX0576, 5024 Broadway, 76117 (817) 834-7341; Denton TX0580, 215 E. McKinney, 76201 (940) 349-8509; Keller TX0584, 158 S Main, 76244 (817) 431-1517; Everman TX0587, 212 N Race, 76140 (817) 293-0525; Cleburne TX0589, 302 W Henderson, 76033 (817) 645-0949; Richland Hills TX0591, 3200 Diana Dr, 76118 (817) 595-6600; Corinth TX0608, 2003 S Corinth, 76205 (817) 497-4145; Hickory Creek TX0609, P.O. Box 453, 75065 (817) 497-2528; Lake Dallas TX0610, 305 Alamo Ave. 75065 (817) 497-2226; North Richland Hills TX0632, P.O. Box 820609, 76182 (817) 656-7575; Benbrook TX0647, 911 Winscott Rd, 76126 (817) 249-3000; Weatherford TX0654, 303 Palo Pinto St, 76086 (817) 598-4000; Red Oak TX0664, P.O. Box 393, 75154, (972) 617-3638; Kennedale TX0711, 201 N New Hope, 76060 (817) 478-5418; Forest Hill TX0713, 6800 Forest Hill Dr, 76140 (817) 293-3695; Crowley TX0717, 120 N Hampton, 76036 (817) 297-2201; Glenn Heights TX0719, 1938 S. Hampton, 75154 (972) 223-1690; White Settlement TX0721, 214 Meadow Park Dr, 76108 (817) 246-4971; Lake Worth TX0761, 6720 Telephone Rd, 76135 (817) 237-1211; Fort Worth TX0805, 401 W 2nd St, 76102 (817) 871-6119; Trophy Club TX0884, 100 Municipal Dr, 76262 (817) 430-1911; Palmer TX0887, P.O. Box 489, 75152 (972) 449-3288; Ferris TX0888, 100 Town Plaza, 75125 (972) 544-2110; Blue Mound TX0911, 301 Blue Mound Rd, 76131 (817) 232-0663; Saginaw TX0912, 333 W McLeroy Blvd, 76179 (817) 232-4640; Crandall TX0962, P.O. Box 277, 75114 (972) 472-3711; Westover Hills TX0968, 5824 Merrymount Rd, 76107 (817) 737-3127; Whitney TX1024, P.O. Box 2050, 76692 (817) 694-2261; Hubbard TX1053, 118 Magnolia, 76648 (817) 576-2576; Italy TX1054, P.O. Box 840, 76651 (972) 483-7329; Milford, TX1059, P.O. Box 538, 76670 (972) 493-3161; Keene TX1075, 100 N. Mockingbird, 76059 (817) 641-3336; Alvarado TX1076, P.O. Box L, 76009 (817) 790-3351; Waxahachie TX1082, P.O. Box 757, 75165 (972) 937-7330; Dawson TX1087, P.O. Box 400, 76639 (817) 578-1515; Itasca TX1100, P.O. Box 99, 76055 (817) 687-2201; Grandview TX1101, P.O. Box 425, 76050 (817) 866-2699; Blooming Grove TX1109, P.O. Box 237, 76626 (903) 695-2711; Frost TX1191, P.O. Box Drawer X, 76641 (903) 682-3861; Godley TX1192, P.O. Box 27, 76044 (817) 389-3539; Maypearl TX1194, P.O. Box 143, 76064 (972) 435-2380; Ovilla TX1197, P.O. Box 5047, 75154 (972) 617-2489; Watauga TX1213, 7101 Whitley Rd, 76148 (817) 281-8047; Burleson TX1214, 141 W Renfro, 76028 (817) 295-1113; Edgecliff Village TX1215, 1605 Edgecliff Rd, 76134 (817) 293-4313; Venus TX1243, P.O. Box 380, 76084 (972) 366-3348; Southlake TX2192, 667 N. Carroll Ave, 76092 (817) 481-5581; Oakleaf TX1325, P.O. Box 5238, 75154 (972) 617-2660; Roanoke TX1388, 201 Bowie St, 76262 (817) 491-2411; Carrollton TX1389, P.O. Box 110535, 75007 (972) 446-3000; Pecan Hill TX1633, P.O. Box 443, 75154 (972) 576-0590; Haslet TX1955, P.O. Box 183, 76052 (817) 439-5931; Westlake TX1956, 3 Village Circle, 76262 (817) 430-0941; Addison TX1957, P.O. Box 144, 75001 (972) 450-7059; Combine TX2119, 123 Davis Rd, 75159 (972) 474-1532; Shady Shores TX2180, P.O. Box 362, 75065; (817) 497-2599; Marshall Creek TX2198, 132 Ash Rd, 76262 (817) 491-3564.

PROGRAM CONTENT: We are required to retransmit signals as we receive them. Therefore, some program duplication is possible from Network Affiliated stations, under current F.C.C. Regulations. **BILLING PRACTICES:** Monthly service fees are due each month as indicated on the front side. Service may be terminated for non-payment after a disconnect notice has been mailed to your service address. Where allowed, a collection charge may be added if you wait to pay the amount in arrears when our service person arrives to disconnect service. Dishonored negotiable instruments (i.e., bad checks) may result in disconnection without additional notice. We will grant credit on a prorated basis for service outages in excess of 48 continuous hours for all valid claims made by customers within thirty (30) days following the outage. Bill disputes must be registered with our local manager in writing within thirty (30) days of the due date. Undisputed portions of the bill must be paid promptly to avoid disconnection. Our local manager will investigate all claims and respond in writing within (30) thirty working days. **BILLING PROCEDURES:** The top portion of this bill must accompany each payment to assure proper credit is given. Fees will vary from one customer to the next depending on services received. Billing begins when the installation is completed. The customer becomes delinquent in their payment 30 days after the due date of their service month. At that time, a notice conforming to applicable laws and regulations will be sent allowing a grace period before disconnection of service. Inquiries regarding billing can usually be handled quickly and efficiently by customer service personnel. However, questions not handled promptly should be addressed to the manager in writing in order to avoid disconnect. **PROCESSING FEE:** A processing fee may be added if you wait to pay the amount in arrears. **SERVICE FEES:** A. Transfers - When a customer moves from one address within the franchised area to another address within the franchised area and there is no lapse in service, a transfer charge will be made in accordance with the rates specified on our current rate card. A rate card is available at our local office. B. Reconnects - Customers desiring restoration of service at same location shall first pay off any past indebtedness. A reconnect charge, per established rates, shall be paid by the customer. C. Relocation or extension of cable - When a current customer requests that a standard extension or relocation of his cable be made, a standard charge will be made - Non-standard relocations will be at Charter Communications cost, plus 10%. **OWNERSHIP OF FACILITIES:** All cable, wiring, equipment and other facilities located outside the home (except as specifically stated herein) are and shall remain at all times the property of Charter Communications. Charter Communications does not assert any ownership over wiring 12 inches outside of or located within the home or residential unit. It is the responsibility of the cable customer to insure that all wiring 12 inches outside of and within the home or residential unit complies with FCC or other applicable statutes, rules or regulations. Charter Communications reserves the right to assess a charge for any service, repair or other maintenance performed by Charter Communications or its subcontractors. In the event facilities are not in compliance with applicable statutes, rules, or regulations, Charter Communications shall have the right to terminate cable television service to this account. (Individual homes only. Does not apply to apartments or multi-dwelling units.) **EQUIPMENT:** The converter shall remain the property of Charter Communications and shall not be misused, abused or transferred to others. The customer shall be responsible for the cost of repair or replacement due to improper handling, misuse, loss or theft. **CUSTOMER-PROVIDED EQUIPMENT:** Customer provided equipment may be connected to Charter Communications facilities subject to the following conditions: A. Customer-provided equipment shall not (i) cause interference with the provision of service to other customers; (ii) cause interference to any equipment of any kind; (iii) damage the facilities of the Company; (iv) enable the customer to avail themselves or anyone else of services provided by Charter Communications without paying for them. B. Customer-provided equipment may not be connected to Charter Communications facilities without specific written approval of Charter Communications. Such approval shall not be unreasonably withheld. C. The granting of approval for the connection of customer provided equipment does not constitute any representation on the part of Charter Communications with respect to the compatibility of such equipment with Charter Communications facilities. Charter Communications shall not be responsible to the customer for damages to the facilities of the customer so attached, arising from error, improper design, improper use or any other cause. Approval by Charter Communications does not constitute any release of the customer for damages to Charter Communications facilities, which may be caused by reason of the connection of such customer provided equipment. D. Any use of Charter Communications's facilities or equipment for purpose other than for which they were provided or installed shall be permitted only upon the written consent of Charter Communications. E. Maintenance of customer-provided equipment including televisions receivers, is the responsibility of the customer. Charter Communications does not provide such service nor shall it bear the cost of such service.

LOCAL OFFICES: A Charter Communications business office, centrally located, will be maintained and will be open to receive applications for service, payment of bills, complaints or inquiries, and to transact other routine system business during normal business hours.

Fort Worth Offices 817-509-2225 (CABLE)

Fort Worth 4500 W. Vickery Blvd. Fort Worth, TX 76107	Hurst 542 W. Harwood Rd. Hurst, TX 76054	Mansfield 208 E. Broad St. #109 Mansfield, TX 76063	Benbrook 9467 Benbrook Blvd. Fort Worth, TX 76126
Watauga 6500 Denton Hwy Suite #4 Fort Worth, TX 76148	White Settlement 581 S. Cherry Lane Fort Worth, TX 76108	Burleson 301 NW Newton Burleson, TX 76028	Trophy Club 100 Indian Creek Drive Trophy Club, TX 76262
Cleburne 219 N. Ridgeway Cleburne, TX 76031 817-558-2165	Park Cities 4528 Cole Avenue Dallas, TX 75205 214-522-8086	Duncanville 206 E. Center St. Duncanville, TX 75116 972-296-2283	Denton/Lake Cities 205 Industrial Blvd. Denton, TX 76201 (940) 566-2901/321-6464
Weatherford 104 S. Tower St. Weatherford, TX 76086 817-596-0800	Waxahachie 5227 FM 813 Waxahachie, TX 75165 972-923-0333	Carrollton 1406 Halsey Way Carrollton, TX 75007 800-477-0887	