

15 Dec 2000

Dear Sathuliyaj,

I have tried to contact your shipping and accounting departments and have left messages but so far have not been able to connect with anybody.

~~My~~ I ~~now~~ now know that you require credit cards to pay for shipping charges, a requirement that puzzles me, since you are not doing the packing and shipping.

When I paid for item # 312 of Sale 7556, I made out your standard shipping form. On that form I requested that you send my purchase to James Bourlet for shipping. It has been my practice in the past - a practice that worked well - to have items I purchased at Sathuliyaj transferred to James Bourlet. They then would call me and between us we would arrange packing, shipping and payment.

Please do not complicate a process that works well. Simply send my purchase to Bourlet and let me make the final arrangements.

Sincerely