

18 February 1972

Mr. Norman Kurshan  
Kurshan Color Lab  
209 West 40th Street  
New York, N. Y. 10018

Dear Mr. Kurshan:

Yesterday I received your invoice No. 01745  
for 2 16X20 Repro grade dye transfer prints of the yellow  
warbler. The date of the order was February 11.

Who ordered these prints? I did not.

I see that you have charged twice for setting  
up for these identical prints, which is incorrect according  
to your catalogue.

Furthermore, in your catalogue set up charges  
apply only to Quality Grade prints, not to Reproduction  
Grade prints. This matter of set up charges I have questioned  
in the past and never have received a reply. Communication  
is a two-way affair that involves both parties in a business  
deal. You have never answered any letter I have ever  
written you. To respond to inquiries I should think you would  
regard as a requirement of simple courtesy.

To make it easy for you to answer this time I  
am enclosing a stamped and addressed envelope and a partly  
executed reply which requires only that you fill in the  
details.

Yours truly,

*SL + Pate*

CORRASABLE

BOND

USA

BERKSHIRE

COTTON FIBER CONTENT