

Adolph Gasser, Inc.

PHOTOGRAPHIC SUPPLIES

5733 GEARY BOULEVARD AT 22nd AVENUE • PHONE 751-0145
SAN FRANCISCO, CALIFORNIA 94121

Adolph Gasser

CAMERA CRAFTSMAN
Repair Service • Phone 751-0145

October 4th, 1971

Laura Gilpin
409 Camino del Monte Sol
Sante Fe, New Mexico 87501

Dear Miss Gilpin:

I am writing concerning your Medalist II Camera which you sent to our shop for repair. It came to my attention while in the process of being returned to you un-repaired.

Our shop had written an enclosed note explaining that your camera could not be repaired because we no longer have parts and to the best of our knowledge Kodak no longer has or makes parts. This camera has thus been relegated to collector's item status.

However, just at this time we were disposing of some old photographic equipment which our company had stored, and we found an old Medalist similar to yours. It is not a Medalist II, but is typed just plain "Medalist"; so it is probable that it is a precursor to your camera and it is possible that our shop can make the necessary repairs to your camera by taking parts from the other.

However, we wanted to check with you first so that ~~there~~ is a mutual understanding if we undertake repair of your camera: one, there will be no firm guarantee that we normally give with our repair work as we will be using used parts and their reliability cannot be assured; two, this is likely to be a time-consuming repair job and will be charged for accordingly; three, we may not be able to repair the camera at all.

I hope that this does not sound too discouraging and that we are able to help you out. We shall be waiting to hear of your decision.

Cordially yours,



Jan Debye, Industrial Sales
Adolph Gasser, Inc.
2036 Clement Street
San Francisco, California 94121

ADOLPH GASSER, INC.

5733 GEARY BLVD.
SAN FRANCISCO, CALIF. 94121
Phone: — Service Dept. 751-0145
Hours: Mon. thru Sat. 9 AM to 6 PM

REPAIR SERVICE ORDER

CUSTOMER
ORDER NO.

REPAIR
REFERENCE NO.

16249

Date: 8-19-71

Telephone No.

Laura Delpin Photography
409 Camino del Norte
Santa Fe, New Mexico 87501

Accessories:

☐ Strap ☐ Lens Cap ☐ Gadget Bag
☐ Case ☐ Shade ☐

ITEM: *Modelist II* SERIAL NO. *43106*

MODEL: *W/creasing back* SERIAL NO.

LISTING OF CUSTOMER'S COMPLAINTS

- ☐ 1 Complete shutter overhaul
☐ 2 Diaphragm
☐ 3 Focusing
☐ 4 Rangefinder
☐ 5 Counter
☐ 6 Transport
☐ 7 Back, Side, Front, Top or Bottom Cover Straightened
- ☐ 8 Rewindmech
☐ 9 Filmtransport
☐ 10 Takeupspool
☐ 11 General overhaul and reconditioning
- GENERAL
☐ 12 Item has been all checked and found in good working order

- ☐ 13 Estimate
☐ 14 Factory warranty
☐ 15 Service warranty
☐ 16 Store warranty
☐ 17 We received authorization to proceed with repairs as per our estimate

SPECIAL INSTRUCTIONS

see letter!

		SHIPPER'S NO.	REPAIRED BY
CASH	B/A M/C	CHARGE NO.	

Dear Customer:

Please check the following Check numbers, they show what repairs or adjustments have been made and why it has been charged for.

CUSTOMER COPY

Invoice Amount: \$

ACKNOWLEDGEMENT

REPAIR #

16249

We acknowledge receipt of the above mentioned items which will be given our best attention. It will be returned to you in good working order with the least possible delay. We expect to do so within _____ days. If there are any unexpected delays (due to replacement parts being out of stock, etc.) we will keep you advised.

Should you find it necessary to contact us about this repair, PLEASE BE SURE TO QUOTE US THE REPAIR REFERENCE NUMBER shown at the top of this sheet. Thank you.

QUOTATION

☐ ESTIMATE

TOTAL CHARGES: _____

Customer: Please give your instructions below and return this form in the postage paid envelope enclosed.

- ☐ 1. This is your authorization to proceed with the repairs as shown above.
☐ 2. Please return without repairing.
☐ 3. Other instructions _____

Signed _____

This form must be returned to Adolph Gasser, Inc. to the Attention of the Service Manager, within 15 days from the date shown at the top of this form, otherwise the item will be returned at your expense unrepai red.

ADOLPH GASSER, INC. • WE SERVICE WHAT WE SELL • GUARANTEED 90 DAY SERVICE WARRANTY

Date.....

Shutter Setting	Test	Remarks
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Sec.	Sec.
1	
1/2	
1/4	
1/5	
1/8	
1/10	
1/15	
1/25	
1/30	
1/50	
1/60	
1/75	
1/100	
1/125	
1/150	
1/200	
1/250	
1/300	
1/400	
1/500	
1/1000	
1/1250	
1/2000	
M	
F	
X	

Comment

Price.....

TIME	REPAIRMAN	PARTS ORDERED