

January 10, 69

Dan Ely Inc.,
2801 Carlisle, N.E.
Albuquerque, NM.

Dear Sirs:-

On the 13th of December you took my car from the Museum of Albuquerque parking lot to your shop for repair on my clutch. The following Monday Mr. Frank Crabtree, director of the Museum, brought the car to me from your shop. He informed me that the engine was not functioning properly, and that the car swayed badly. I took the car to Carl's Pontiac shop for investigation and in my presence the shop foreman found two of the large motor mount bolts lying on top of the air cleaner. When these were replaced, the motor functioned perfectly and the swaying ceased. I consider this an inexcusable neglect on the part of your workmen. Mr. Crabtree could have had an unavoidable accident due to this neglect. The repair order on this job is NO. 38449. The total bill including wrecker charge, \$111.80

I enclose \$20.80 cents on this bill, having deducted the labor charge. I certainly think you should make some compensation for this gross neglect.

Very truly yours,

cc Mr. Frank Crabtree,
11536 Haines, N.E.
Albuquerque, N.M.

Jan 10, 1969

Dear Frank:-

Here is nearly a month gone by and there are so many things not yet accomplished including a letter to Dan Ely Inc. which explains itself. I hate to think of the kind of accident you could have had from this gross neglect on the part of that shop! I just couldn't understand what could have caused the car to sway as you described it, but when we found two of the four main motor mount bolts lying on top of the air cleaner, it was quite easy to see. And when I drove away from Carl's shop here, the morose was hitting on all ~~saur~~ quite as usual.

I did not mean to leave this for so long a time. I have had so much mail to attend to etc. etc. I have just sent them a check for part of the bill. I deducted the labor charge and I think it is up to them to do some compensation.

How goes everything? I forgot about the AAA to which I belong and on whom I could have called. However I think they will reimburse me for the wrecker service.

Greetings to all of you,