March 31,
1965.

The Bankers Life & Casualty Co.,
4444 Lawrence Ave,
Chicago, Ill.

Dear Sirs:-

I have received the statement of the amount that you have paid the hospital here on my recent bill. I do not understand the mount paid the hospital nor the amount paid me ($24.00). May I ask for an explanation?

In February (9th) 1952, both Miss Elizabeth W. Forster who resides with me, and I took out identical policies with you through your agent Lucile R. Skewes. We have identical policies, one hospital, one medical or surgical. Miss Forster's policies are #52071023. Date of issue Feb. 15, 1952.

In 1962 following an interview with your agent Mr. Earle J. Beach of Albuquerque, in answer to an inquiry from me regarding an improvement to my policies, he seems to have issued me two new policies dated april 23, 1962. with the number 52 070 459. I understood that I was increasing my daily hospital charge with the change.

Last October Miss Forster was hospitalized following an injury. It so happens that she was in the hospital for 13 days just as I was this month, yet your mailed direct to her a check for$264.00 while you mailed my check direct to the hospital for $169.29, plus a check to me for $25. (I presume for the doctor). Please may I ask the reason for this great difference?

Also in addition to the above, I carry an indemnity policy with you, #590402401. Issued Dec. 1, 1959. On this policy you have paid the hospital an additional $92. Your agent on this policy was Robert C. Porter, No. 5916. I understood that this policy was to pay me a weekly sum while I was not able to work.

I still have bills to pay, physiotherapy since I left the hospital and a brace which has not yet arrived.

I will appreciate your investigation of my coverage and let me know at an early date. I will hold the check for $24.00 until I hear from you