



300mm 1:5.0 Coated
Astro - Fernbildlinse

Sterling-Howard

CORPORATION

561 East Tremont Ave., New York 57, New York

Cable: HOWARDFOTO

Phone: CYPRESS 9-6400

February 6, 1952

Miss Laura Gilpin
Laura Gilpin Photographer
Box 1173
Santa Fe, N. M.

Dear Miss Gilpin:

Thank you for your order and remittance of recent date.

We note you are experiencing some difficulty with obtaining replacement parts for the Sterling-Howard Dry Mounting Press. The fact is that there is a definite shortage on the parts and materials which go into the construction of that outfit, and therefore the manufacturer has not been able to comply with your request too promptly and satisfactorily.

However, we are enclosing herewith a letter which you might send along with your communication, advising the manufacturer as to the parts you need, and for same to be shipped to you on a C.O.D. basis. In all likelihood, our official letter accompanying yours will result in quicker action.

Thanking you for your patronage and looking forward to being of service to you again shortly, we remain

Very truly yours,

STERLING HOWARD CORP.

J. Hauser

JH/fyb
Enclosure



Sterling-Howard

CORPORATION

561 East Tremont Ave., New York 57, New York

Cable: HOWARDFOTO

Phone: CYpress 9-6400

300mm 15.0 Coated
Astro - Fernbildlinse

February 6, 1952

Horace Boulton
348 Walnut
Monrovia, Calif.

Re: Laura Gilpin
Laura Gilpin Photographers
Box 1173, Santa Fe, New Mex.

Gentlemen:

Some time ago our customer purchased a Sterling-Howard Dry Mounting Press from us.

At a later date, two small ball-bearing units became worn and prevented the customer from utilizing the Press to any degree.

We would appreciate your acting promptly with regard to the customer's request for the necessary parts which will accompany this letter and which can be forwarded direct to the customer on a COD basis.

Trusting you will give this matter your usual prompt attention and thanking you for this courtesy, we remain

Very truly yours,

STERLING HOWARD CORP.

JH/fyb

J. Hauser