

State Farm Mutual Automobile Ins. Co.,
Berkeley 4,
California.

Oct. 14,

Dear Sirs:-

Last April I put in a claim for a broken windshield and fender repairs which was authorized by your Mr. Forrest B. Vandervoort of this city. The claim was approved by your office and I signed the necessary form at that time. Some time later I found that the garage had not received the check and I had difficulty in locating Mr. Vandervoort. I told the garage and they said they would get in touch with him. I have been out of the city and on my return ten days ago I find that the bill is still unpaid.

Your Mr. Stephens told me over the phone that you had never received the claim. I have hunted up Mr. Vandervoort who tells me that he did receive your authorization. Now I cannot find Mr. Stephens in his office so I write direct to you. I have had the garage make out a new bill which I enclose herewith. The windshield damage occurred in Mexico when a rock hit me by being thrown up by a passing car. The other damage was done in New Mexico when the car was parked. I understand that there is total coverage on the windshield and the 80-80 on the other. Will you kindly give this your prompt attention?

My policy renewal is due. I think in view of the increased rate I shall drop the damage coverage as I do not expect to be doing much driving this coming winter. Will you kindly let me know the cost on fire, theft and liability at once and I will send you my check.

Very truly yours,