

phone KEystone 6238



December 2, 1932

Miss Laura Gilpin,
317 Cheyenne Road,
Colo. Springs, Colo.

Dear Miss Gilpin:

Referring to your order of plates for The Colo. Springs Psychopathic Hospital. We are working over the ones which you returned to us, and trust that they will be more satisfactory to you.

In regard to the order, we experienced considerable difficulty with these copies in getting just the type of negatives which we knew you would want, for two reasons: One was the retouching which had been done on some of the copies, and did not have the right color value to match the photographs. This is always quite a ticklish job, and we frequently meet with this trouble, as many retouchers do not understand the tone value of their retouch colors photographically, and in making our negatives they do not photograph with the same color as the balance of the photograph. This proved to be the case with the retouching which had been done on these photographs, and in several instances we washed it off and had our retouch artist fix these places for us.

Another difficulty were some almost indistinguishable circular cracks and swellings on the photographs, which probably were caused in taking them from the ferrotype. These cracks are barely noticable to the naked eye, but when we got them up on our camera with our lights on them, they gave our photographer a great deal of difficulty in loosing them, and of course it had its effect on our getting just the kind of a negative we would have liked to have had. We do not want you to think that the order did not have our utmost attention, and trust that the new proofs will prove entirely satisfactory.

Very truly yours,

EWB:D

RICHARD O. BOLDT CO

YOUR STORY IN PICTURE LEAVES NOTHING UNTELL

